

NEI Achieves Cross-Campus TL9000 Certification and Maintains ISO 9001:2000 Quality Management Registration

Canton, Mass. – December 17, 2009 – NEI (NASDAQ: NENG), a leading provider of application platforms, appliances and deployment services for software developers, OEMs and service providers worldwide, announced that its quality management system in Canton, Massachusetts has achieved TL9000 certification, aligning with its Plano, Texas facility under one common certification. As such, NEI has also maintained its company-wide ISO 9001:2000 registration, and its facilities in Plano and Canton employ a unified Quality Leadership System (QLS) that has been found to be fully compliant with both TL9000 and ISO 9001:2000 requirements. TL9000 is a more stringent telecommunications quality standard for management and measurement systems, which includes all of the elements of ISO 9001.

“Having both the Plano and Canton campuses under a common certification gives NEI a distinct risk advantage over our competitors,” said John Gauthier, NEI’s director of quality assurance. “Our alignment to a common set of manufacturing standards and management processes make it possible for NEI to offer true manufacturing duality – meaning we can make any product at either site without sacrificing product quality or customer satisfaction. Business continuity is a critical element of the NEI value proposition – one that differentiates us and helps safeguard our customers from unexpected or disruptive events.”

NEI’s QLS also includes demonstrated cost- and performance-based improvements of reliability and quality performance of products and services.

The additional requirements needed to achieve TL9000 compliance include:

- An additional 88 specific clauses that focus on strategic management to customer expectations and organizational accountability;
- Customer Requirements Traceability through engineering design development;
- Enhanced attention to Lifecycle Management, planning, and verification of products;
- Continuous product validation and change control throughout product lifecycles;
- Increased emphasis on customer relationships and communication;
- Integrated supplier quality management for continuous improvement;
- Comprehensive disaster recovery processes;
- Benchmark metrics to manage company-wide continuous improvement.

Registration No: TL1393 and TL6276

Product Categories: 6.1H, 7.4V, 7.5V

More information about NEI’s QLS system is available at: <http://www.nei.com/default.asp?LINKNAME=QUALITY>.

About NEI

NEI is a leading provider of application platforms, appliances and deployment services for software developers, OEMs and service providers worldwide. Through its comprehensive suite of services that include solution design, integration control, support and other value-added service capabilities, NEI enables customers to more effectively deploy, manage, service and support their solutions. Founded in 1997, NEI is headquartered in Canton, Massachusetts and trades on the NASDAQ exchange under the symbol NENG. For more information about NEI's products and services, visit www.nei.com.

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